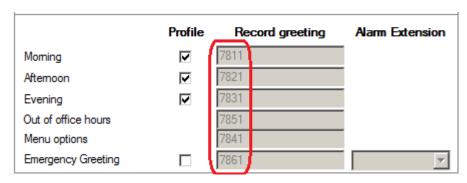
Avaya IP Office Partner/Quick/Basic Mode How To Record Auto Attendant Greeting Prompts Remotely Telquest Tech Support

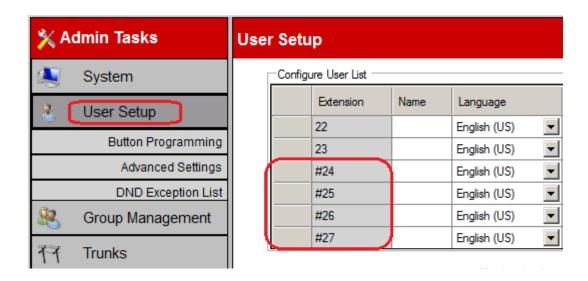
There is no built in function to do this.

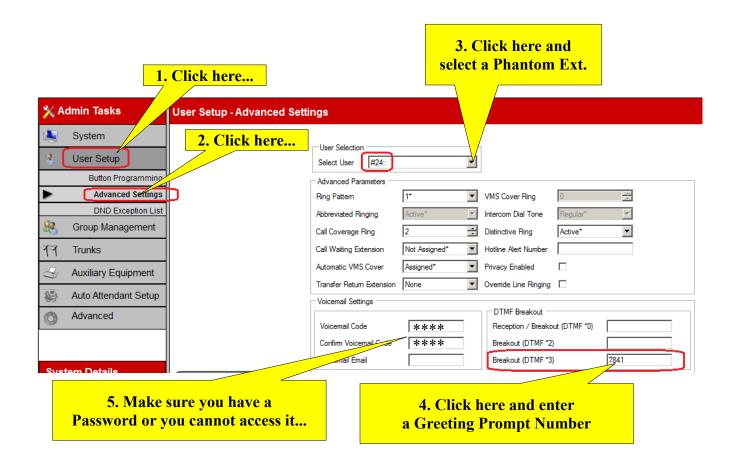
You can use one (or more) of the Phantom Extensions/Mailboxes to access the AA Prompts.

Here is an example of the AA1 Greeting Prompts and their numbers:



You can use a Phantom Extension to access the Greetings... This what a Phantom Extension looks like in the system....





Operation:

Call into the system, when answered go to the Phantom Extension.

You will hear "Dead Air" for a few seconds unless you recorded a greeting in the Phantom Mailbox. During this time, dial *3 (STAR 3) and you will be able to record the greeting number that is set in the Breakout (DTMF *3) area above.

If you want to be able to record an additional greeting, then use Breakout (DTMF *2) in this mailbox.

If you need more than that, you can use the Breakout (DTMF *2) and Breakout (DTMF *3) in additional Phantom Mailboxes.